



Fig. 1

Aurora Customer Care

Customer Account Financials Ordering Problem Tracking Group-Level Activities Administration Application Links Help

☐ AVAILABLE SERVICES & FEES
☒ SERVICE INSTANCES
☒ PRODUCTS
☒ PACKAGES
☒ CONTRACTS
☒ NON-RECURRING CHARGES
☒ NON-BILLABLE ITEMS

Order # _____ Order Rev. # _____ Order Status _____ Acct. # _____ Completion Date _____ Details _____ Cancel _____
 Contact Last Name _____ Contact First Name _____ Reset _____
 Contact Company _____ Find _____
 Acct. # _____ Post _____
 Cust. Order # _____ Post All _____
 Telephone # _____

Order # _____ Order Rev. # _____ Order Status _____ Acct. # _____ Completion Date _____ De _____

Show View: Available Services
 Filter: ☒ Service Inst.
 Applied: ☒ Products
☒ Packages
 Ready

Fig. 2

